

Recommended Product

MidaQueueManager

Mida Solutions S.R.L.
Version 1.5.2



Functions: Configurable
ACD, Easy to use WEB user interface,
Call Parking, Escalation process
management, Statistics

Based on the evaluation concluded December 1st 2007, this
product is recommended for use with innovaphone PBX solutions.

Restrictions: none

No testing against standards compliance such as product safety, network access, radiation
protection, CE or any other regulatory or technical requirement has been performed. innovaphone
thus assumes no responsibility for any standards compliance whatsoever regarding this product.

innovaphone AG
Sindelfingen, 1 December 2007

Two handwritten signatures in blue ink. The first signature is "Gerd Hornig" and the second is "Ch. Künkel".

Gerd Hornig
Director Sales

Christoph Künkel
Director Product Management

The word "innovaphone" in a stylized, lowercase, teal-colored font.