How to Virtual Cable integration	<i>'Itancia</i>	
13r3 sr7	15/07/23	/ Ital ICia

1. We will use the app and concept of the "RCC Softphone"



We can easily integrate the communications in a virtual desktop environment like Virtual Cable https://virtualcable.net/

2. On the server side, install myApps and select Softphone RCC as the default telephony application.



3. On the client side, install myApps and select Softphone as the default telephony application.



In this way, when the user calls from the server side, he does so with the "Softphone RCC" app and the audio goes from the "Softphone" app on the client device to its destination.

When receiving calls, he picks up from either of the 2 apps, but the audio always goes to the "Softphone" app on the client device.

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This is the user config to be followed:

General Use	er License Apps DECT											
Туре	User 🗸											
Description			Hide fr	rom LDAP								
Long Name	Hited Devoce	Display Name										
Name	h.daroua	Number	100		Critica							
E-Mail												
Password	•••••	retype Password	•••••									
Node	root 🗸	Local										
PBX	pbx 💙											
Send Number External Dial In _ URL												
Group Indications												
Config Template Config Admin 🗸												
Trace												
- Devices												
Hardware Id	Name	App		PBX Pw	d No IP	Filter TLS o	nly No M	obility Config V	OIP Reverse	Proxy Single R	eg. Media F	Relay No SRTP
SwPh_h.daroca	a_6481b2bl Softphone	softphone)									
rcc-SwPh_h.da	roca_648100€ Softphone RCC	rcc										

https://wiki.innovaphone.com/index.php?title=Reference13r3:Concept_App_RCC#Softphone-App_controlled_by_RCC-App

More details here:

<u>https://wiki.innovaphone.com/index.php?title=Howto:UDS - Virtual Cable -</u> <u>3rd Party Product</u>

End

